



## Coronavirus (COVID-19) update 29 November 2021

Idox plc, and its group of companies, continues to actively follow all guidance and directives set out by the UK government and devolved governments. Whilst most legal restrictions have currently been removed, business and individuals continue to be encouraged to take sensible precautions to prevent spread of the virus.

As a result, Idox has taken a very cautious approach to returning to the working practices which existed before the pandemic. In particular we continue to encourage use of virtual meetings and teleconferencing, both for meetings with clients and for internal meetings. However, we have reopened all offices whilst retaining the enhanced cleaning and distancing measures which were introduced in 2020.

During the pandemic period we have been particularly mindful of the potential impact of the health and wellbeing of members of the Idox team. Our operations have stabilised in this "new normal". However, we are aware that, whilst the many benefits of these more flexible work arrangements are welcomed by very many of our staff, for some they bring additional pressures which working from an office, at least for some of the time, can alleviate. We therefore continue to offer the opportunity for staff to work in an office if, on balance, this is the best approach for them.

We continue to have an open dialogue with our customers to ascertain ways in which we can help. We are very pleased that a number of our products and services have proved particularly suited to supporting customers in the current pandemic and we have already begun to make these available - for example helping clients to find information about sources of support they can access <https://www.grantfinder.co.uk/coronavirus/>.