

User Experience (UX) Designer

Idox, Hybrid

About the role

We are seeking a highly creative and experienced **UX Designer** to join our rapidly growing team at Idox.

The successful candidate will be responsible for designing and improving the user experience of our land development SaaS platform. We are a fast-growing SaaS company, revolutionising the way land consultants find and assess development opportunities.

We are looking for a resourceful designer who will thrive in an environment where your ideas, skills and positive outlook will be pivotal in our product development and recognised throughout our company. You'll meet and co-design with customers as well as influence workflows for new product features, and make development seamless. You'll benefit from an dedicated design mentor outside the immediate team, who you can share with and take confidence from.

Idox will invest time and resources, as well as a competitive package (including flexible working), designed to reward success as you achieve your own professional development goals. You'll also be recognised for achieving success as a significant contributor to our collaborative Development community overall.

Key responsibilities

- Collaborate with the product and engineering team to define and implement innovative solutions for the product direction, visual design, and user experience
- Execute all visual design stages from concept to final hand-off to engineering
- Create wireframes, prototypes, and high-fidelity mock-ups
- Conduct user research and testing to ensure designs meet the needs and expectations of our users
- Communicate designs and articulate the value of UX and UI and the rationale behind underlying research and design decisions
- Stay up to date with current design trends and techniques.

To be successful, you'll need to bring:

- 3+ years of experience in UX design, with a focus on SaaS platforms
- Strong visual design skills including typography, layout, form and hierarchy
- Proficiency with design and prototyping tools such as Figma, Sketch, InVision, and Adobe Creative Suite
- Experience with user research and testing methods
- Familiarity with geospatial data (GIS) and land development processes is a plus
- Bachelor's degree in design or related field
- **Figma** experience is particularly welcome.

About Idox

Our specialist software solutions power the performance of government and industry, driving productivity and a better experience for everyone. Built around the user and designed in collaboration with experts who have worked through every detail of every process from end-to-end, our hard-working process engines deliver exceptional functionality and embed workflows that drive efficiency and best practice with a long-term focus for regulated environments.

Through the automation of tasks, the simplification of complex operations, finding scalability as operations evolve, and more effective management of information, we help our customers harness the power of Digital, so they can do more.

We employ around 500 staff in the UK and worldwide, including Europe, North America and Asia, so some travel to meet colleagues may be required.

Our Values



Dynamism

We shape our future



Responsibility

We are accountable for our actions



Integrity

We do the right thing



Valued

We value each other



Excellence

We set the benchmark for quality

DRIVE

The core values taking us forward

Our Culture

We are ambitious in working together to promote a more inclusive environment, which attracts all candidates and signals our commitment to celebrate and promote diversity. Idox is a company where we can all be ourselves and succeed on merit, where we respect all our employees, customers and communities in which we live, work and are a part of.

We recruit and reward employees based on capability and performance – regardless of race, gender, sexual orientation, gender identity or expression, lifestyle, age, educational background, national origin, religion or physical ability. Each office location worldwide, is free to respond to local needs to create a culturally sensitive workplace for everyone. In doing so, we want every employee to feel our commitment to showing respect for all and encouraging open collaboration and communication.

Our Benefits



Flex to Fit

We recognise that for individuals, the opportunity to work flexibly can enable them to achieve a better work-life balance along with a greater sense of responsibility, ownership and control of their working life. During the pandemic, all our employees successfully transitioned to remote working and we are open to conversations on work patterns to suit our employees needs such as change to working times; part time working; term time working; 9-day fortnight. We are proud to be a flexible employer enabling effective hybrid working for our employees.



Family Friendly

We understand how important family is to our employee and provide support through difficult times such as bereavement as well as offering excellent pay and leave benefits for parents and carers welcoming a child.



Health & Wellbeing

Our Workplace Wellbeing team provide support and resources on mental health and lifestyle. We also provide 24/7 confidential help via our employee assistance programme.



Be Heard

You will have the chance to impact change within Idox by having your voice heard via our CEO live broadcasts; making suggestions to Idox Voice forum or sharing your ideas in our company newsletter, Inside Idox.



Community

You will have the opportunity to participate in community and social activities, as well as group wide fundraising ventures. We prioritise sustainability and ethical impact on our communities and we pledge to allow our employees to carry out volunteer work.



Your Development

Our mentor scheme will help you to achieve personal and professional growth through learning from experienced colleagues and you will also have access to online and face to face learning modules including our Leadership Development Programme.



Financial Security

We offer full company sick pay plus income protection for long term illness and our life assurance cover is provided up to four times annual salary. Our Pension Scheme operates on a Salary Exchange Contribution Basis so you will receive relief from NI contributions.

You are also invited to join our Idox Xtra Share Scheme where every share bought will receive an extra one free from the company.

How to apply

Please submit a CV, and a short cover letter (*maximum 500 words - including salary expectation, and current remuneration*) explaining why you feel you would be suited to this role to join.us@idoxgroup.com

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions.

Privacy notice

As part of the recruitment process, we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read our Recruitment Data Privacy Policy here: <https://www.idoxgroup.com/policies>