

GIS Trainer and Consultant

Home based / hybrid – Talgarth & Farnborough

About the role

We are looking for a **GIS Trainer and Consultant** to join our team.

In the role you will be responsible for the successful delivery of our suite of GIS training courses as well as supporting a wide range of technical consultancy for internal and external customers.

You will work cross-functionally with the development, product, marketing, sales, operations, and service desk teams, as well as taking an active role in designing and delivering the training programme.

You will also be able to work with internal and external customers to understand their business requirements supporting their translation into technical requirements and then support their technical delivery.

As the role requires delivery of both virtual and in-person training courses, occasional travel to our Talgarth and Farnborough training suites and to customer sites will be required.

Key Responsibilities:

You will be responsible for:

- Successful delivery of Idox's suite of GIS training course, both virtually and in-person (where required)
- Contribute to the successful design and promotion of GIS training courses
- Engaging with customers to turn enquiries into training course bookings
- Work with clients to understand their requirements, develop and deliver bespoke training courses
- Providing technical support and advice to GIS users
- Involvement in planning the strategic direction of the GIS training programme
- Communicating effectively with clients and project team members
- Take business requirements and translate them into technical requirements
- Process and analyse a range of complex geospatial data
- Solve problems to create novel solutions and deliver best value
- Undertake essential record-keeping and financial administration around training and projects
- Write publication quality reports
- Help instil and adopt a culture of excellence

To be successful, you should bring:

- Bachelor's degree in geography, biology, environmental science or a related field OR equivalent work-based experience
- 2+ years of experience in a GIS technical role
- Familiarity with designing and delivering technical training
- Knowledge and experience of key GIS applications including ESRI and QGIS
- Experience in supporting GIS users and troubleshooting technical problems
- Strong geospatial processing, modelling and analysis skills
- The ability to find novel solutions to existing and emerging problems
- Excellent communication skills, including experience communicating technical solutions to non-technical audiences
- The ability to present information to audiences in a confident and professional manner
- Experience working in a customer focused environment
- Ability to work cross-functionally with clients/stakeholders/teams

Additional desirable qualities

- Knowledge and experience of a range of proprietary and open-source GIS applications and database platforms, including MapInfo, Cadcorp, PostgreSQL/ PostGIS and SQL Server
- Management and maintenance of websites, including using Content Management Systems
- Experience managing project budgets, billing and revenue management
- Knowledge of ecology, biology, environmental science or a related field
- Experience of manipulating, processing and analysing large geospatial datasets

About Idox

Our specialist software solutions power the performance of government and industry, driving productivity and a better experience for everyone. Built around the user and designed in collaboration with experts who have worked through every detail of every process from end-to-end, our hard-working process engines deliver exceptional functionality and embed workflows that drive efficiency and best practice with a long-term focus for regulated environments.

Through the automation of tasks, the simplification of complex operations, finding scalability as operations evolve, and more effective management of information, we help our customers harness the power of Digital, so they can do more.

We employ around 660 staff in the UK and worldwide, including Europe, North America and Asia, so some travel to meet colleagues may be required.

Our Values



Dynamism

We shape our future



Responsibility

We are accountable for our actions



Integrity

We do the right thing



Valued

We value each other



Excellence

We set the benchmark for quality

DRIVE

The core values taking us forward

Our Culture

We are ambitious in working together to promote a more inclusive environment, which attracts all candidates and signals our commitment to celebrate and promote diversity. Idox is a company where we can all be ourselves and succeed on merit, where we respect all our employees, customers and communities in which we live, work and are a part of.

We recruit and reward employees based on capability and performance – regardless of race, gender, sexual orientation, gender identity or expression, lifestyle, age, educational background, national origin, religion or physical ability. Each office location worldwide, is free to respond to local needs to create a culturally sensitive workplace for everyone. In doing so, we want every employee to feel our commitment to showing respect for all and encouraging open collaboration and communication.

Our Benefits



Flex to Fit

We recognise that for individuals, the opportunity to work flexibly can enable them to achieve a better work-life balance along with a greater sense of responsibility, ownership and control of their working life. During the pandemic, all our employees successfully transitioned to remote working and we are open to conversations on work patterns to suit our employees needs such as change to working times; part time working; term time working; 9-day fortnight. We are proud to be a flexible employer enabling effective hybrid working for our employees.



Family Friendly

We understand how important family is to our employee and provide support through difficult times such as bereavement as well as offering excellent pay and leave benefits for parents and carers welcoming a child.



Health & Wellbeing

Our Workplace Wellbeing team provide support and resources on mental health and lifestyle. We also provide 24/7 confidential help via our employee assistance programme.



Be Heard

You will have the chance to impact change within Idox by having your voice heard via our CEO live broadcasts; making suggestions to Idox Voice forum or sharing your ideas in our company newsletter, Inside Idox.



Community

You will have the opportunity to participate in community and social activities, as well as group wide fundraising ventures. We prioritise sustainability and ethical impact on our communities and we pledge to allow our employees to carry out volunteer work.



Your Development

Our mentor scheme will help you to achieve personal and professional growth through learning from experienced colleagues and you will also have access to online and face to face learning modules including our Leadership Development Programme.



Financial Security

We offer full company sick pay plus income protection for long term illness and our life assurance cover is provided up to four times annual salary. Our Pension Scheme operates on a Salary Exchange Contribution Basis so you will receive relief from NI contributions.

You are also invited to join our Idox Xtra Share Scheme where every share bought will receive an extra one free from the company.

How to apply

Please submit a CV and a short cover letter (maximum 500 words - including salary expectation, and current remuneration) explaining why you feel you would be suited to this role to **join.us@idoxgroup.com**

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions.

Privacy notice

As part of the recruitment process, we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read our Recruitment Data Privacy Policy here: <https://www.idoxgroup.com/policies>