Sr. QA Automation Engineer/ SDET, Idox India

Idox Software

Pune, Maharashtra (Office based)

Summary

Idox is a Product based Growing Company, listed in UK. Pune is its India branch.

We are seeking an experienced Sr. QA Automation Engineer/ SDET with expert-level JavaScript skills and a strong background in automated testing to join our Quality Assurance team. This role focuses on developing robust test automation frameworks and includes an emphasis on API testing.

As a key member of our team, you will work closely with developers, product managers, and other stakeholders to ensure our web applications meet the highest quality standards.

About the role

With the success of our specialist Development and Testing activities based in our Pune office and ambitious growth plans to triple our number of employees in India in the next 18 to 24 months, we are recruiting for additional QA test engineers to join our team.

There are career opportunities with Idox for junior, mid-level and experienced QA Engineers, we are looking for colleagues with leadership potential, as well as combined problem solving, manual and automated testing experience. You'll be joining an international community of Developers and QA professionals based in the UK, Ireland and Pune and working on an evolving portfolio of products, for eight different business streams. Each QA Engineer is mission critical, analysing customer requirements, ensuring that the software meets our expectations and liaising with the customer/UK team as necessary. You'll also be responsible for planning the testing process and creating and execution of the test cases. And then reporting on performance and feeding essential information back to the development team.

Idox is a stable, independent company growing in Pune to expand our capacity and increase the versatility of our Pune hub. There will be plenty of opportunity for promotion and innovation as we grow, so if you have talent and energy to drive digital transformation for ourselves and our customers, this is the place for you.
You'll be allocated a buddy from day one and will benefit from regular technical and professional development reviews to refresh your skills and goals and keep Idox fresh in return. We are looking for Quality Assurance Engineers who are technically gifted, and want to build a career with Idox.

Key responsibilities

- Design, develop, and maintain scalable automation frameworks for UI, API, and performance testing.
- Enhance and expand existing test automation suites to increase coverage and efficiency.
- Create and maintain reusable test utilities and custom commands for efficient testing workflows.

Idox. Do more.

- Define and implement best practices for test automation, CI/CD integration, and test strategy.
- Develop and execute automated tests for REST APIs, ensuring reliability and consistency.
- Conduct performance testing to identify bottlenecks and optimize system performance.
- Assist in security testing efforts to ensure compliance with best practices and standards.
- Collaborate with developers and product managers to define requirements and testing strategies.
- Implement and promote best practices for test organisation and maintenance.
- Mentor and support junior team members in test automation practices.

To be successful, you'll need to bring:

Excellent communication skills, written and spoken English to:

- Assist in the facilitation of team and customer meetings
- Understand how to communicate difficult/sensitive information tactfully
- Understand the requirements/chat/mail from the team/customers, to create proper test cases of the requirements.
- Document and communicate the status of testing progress against plans, taking corrective action and escalation as necessary
- Prepare & deliver reports, recommendations or alternatives that address existing and potential challenges.

Work Management:

- Ability to understand the problem/issue at hand and solve the same without less or no hand holding. Basically, Problem solving will be key.
- Create & manage testing schedule & work plan for self

Required Knowledge and Skills:

- Proven experience as a Software Developer in Test (SDET) or Automation Engineer in a technical environment.
- Strong programming skills in JavaScript/TypeScript.
- Expert-level knowledge of the Cypress test automation framework.
- Hands-on experience with API testing and understanding of REST API concepts.
- Knowledge of testing best practices, patterns, and cross-browser testing methodologies.
- Proficiency with Git and CI/CD pipelines.
- Familiarity with OpenAPI/Swagger specifications.
- Understanding of HTML, CSS, and DOM manipulation.

Preferred Skills & Experience:

- Experience with automated testing for React\Angular applications.
- Familiarity with authentication flows (e.g., OAuth) and file upload testing.
- Knowledge of accessibility testing and map-based application testing.
- Expertise in form validation testing.
- Knowledge of performance testing tools (e.g., JMeter, K6)
- Experience with API testing tools like Postman

Preferred Qualifications:

- 6+ years of experience in test automation or as a Software Developer in Test (SDET).
- Bachelor's degree in computer science or a related field.
- Previous experience working in an Agile development environment.

About Idox

Our specialist software solutions power the performance of government and industry, driving productivity and a better experience for everyone. Built around the user and designed in collaboration with experts who have worked through every detail of every process from end-to-end, our hard-working process engines deliver exceptional functionality and embed workflows that drive efficiency and best practice with a long-term focus for regulated environments.

Through the automation of tasks, the simplification of complex operations, finding scalability as operations evolve, and more effective management of information, we help our customers harness the power of Digital, so they can do more.

We employ around 500 staff in the UK and worldwide, including Europe, North America and Asia, so some travel to meet colleagues may be required.

Our Values

Dynamism
We shape our future

Responsibility
We are accountable for our actions

Integrity
We do the right thing

Valued
We value each other

Excellence
We set the benchmark for quality

DRIVE
The core values taking us forward

Our Culture

We are ambitious in working together to promote a more inclusive environment, which attracts all candidates and signals our commitment to celebrate and promote diversity. Idox is a company where we can all be ourselves and succeed on merit, where we respect all our employees, customers and communities in which we live, work and are a part of.

We recruit and reward employees based on capability and performance – regardless of race, gender, sexual orientation, gender identity or expression, lifestyle, age, educational background, national origin, religion or physical ability. Each office location worldwide, is free to respond to local needs to create a culturally sensitive workplace for everyone. In doing so, we want every employee to feel our commitment to showing respect for all and encouraging open collaboration and communication.

Our Benefits

Family friendly
We understand how important family is to our employees and provide support through difficult times such as bereavement. Idox offers excellent pay and leave benefits for parents and carers welcoming children.

Community
You will have the opportunity to participate in community and local activities, as well as group wide fundraising ventures. We prioritise sustainability and ethical impact on our communities and support employees who choose to carry out volunteer work.

Be heard
Our employee voice is a huge part of life at Idox. We have a number of employee initiatives which support our colleagues to make the most out of their role in Idox. From mental health support to regular CEO Broadcasts, we empower our people to have an impact across our organisation.

Your development
The Idox mentor scheme helps pair you with experienced colleagues to help you achieve personal and professional growth. We also have leadership development and training opportunities to support your career progression.

How to apply

Please submit a CV, and a short cover letter (maximum 500 words - including salary expectation, and current remuneration) explaining why you feel you would be suited to this role to
join.us@idoxgroup.com

Please note successful applicants will need to satisfy the necessary background verification as a standard part of hiring process. This is in order to help us make safer recruitment decisions and prevent unsuitable people from working with access to personal and sensitive data.

Privacy notice

As part of the recruitment process, we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read our Recruitment Data Privacy Policy here: **https://www.idoxgroup.com/policies**