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If you have sold or otherwise transferred all of your shares in Idox PLC subject to the restrictions on distribution described below and in the enclosed announcement, please send this letter and its enclosure as soon as possible to the purchaser or transferee or to the stockbroker, bank or other agent through whom the sale or transfer was effected for transmission to the purchaser or transferee.

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Strictly Private and Confidential

28 October 2025

To Idox PLC shareholders and persons with information rights

Statement regarding Offer for Idox PLC

Dear Shareholder

In accordance with Rule 2.11(b) of the City Code on Takeovers and Mergers (the “**Code**”), we attach a copy of the announcement released by Idox on 28 October 2025 (the “**Announcement**”) that the board of directors of Frankel UK Bidco Limited (registered number: 16802556) (“**Bidco**”) and Idox have reached agreement on the terms of a recommended cash offer of Idox by Bidco pursuant to which Bidco will acquire the entire issued and to be issued share capital of Idox (the “**Offer**”). This letter is not taken as a summary of the information in the Announcement and should not be regarded as a substitute for reading the Announcement in full. The Announcement also includes a summary of the provisions of Rule 8 of the Code.

It is expected that the Offer will be implemented by way of a scheme of arrangement under Part 26 of the Companies Act 2006. You will receive documentation relating to the Offer in due course. You do not need to take any action at this time.

We will make further announcements when appropriate.

Responsibility

The Idox directors accept responsibility for the information (including any expressions of opinion) contained in this letter. To the best of the knowledge and belief of the Idox directors (who have taken all reasonable care to ensure that such is the case), the information contained in this letter is in accordance with the facts and does not omit anything likely to affect the import of such information.

Addresses may be provided to Bidco

Please note that addresses, electronic addresses and certain other information provided by you for the receipt of communications from Idox (e.g. elections to receive communications in a particular form) may be provided to Bidco during the offer period as required under Section 4 of Appendix 4 of the Code.

This letter and the enclosed Announcement will be available, subject to certain restrictions relating to persons resident in restricted jurisdictions, on the offer microsite on the Company's website at https://www.idoxgroup.com/investors/ by no later than 12 noon (London time) on the business day following the date of this letter. For the avoidance of doubt, the content of the website referred to in this letter is not incorporated into and does not form part of this letter.

If you have any queries in relation to this letter, you should contact myself, Chief Executive Officer, on companysecretary@idoxgroup.com without delay. However, please note that neither I nor Idox will be able to provide you with any legal, financial, tax planning or investment advice.

Yours faithfully

David Meaden
Chief Executive Officer
Idox plc

Sterling Financial Print
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