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If you have sold or otherwise transferred all of your shares in Idox plc subject to the restrictions on distribution described below and in the enclosed announcement, please send this letter as soon as possible to the purchaser or transferee or to the stockbroker, bank or other agent through whom the sale or transfer was effected for transmission to the purchaser or transferee.

NOT FOR RELEASE, PUBLICATION OR DISTRIBUTION, IN WHOLE OR IN PART, IN, INTO OR FROM ANY JURISDICTION WHERE TO DO SO WOULD CONSTITUTE A VIOLATION OF THE RELEVANT LAWS OF SUCH JURISDICTION. PERSONS INTO WHOSE POSSESSION THIS DOCUMENT COMES SHOULD INFORM THEMSELVES ABOUT AND OBSERVE ANY SUCH RELEVANT LAWS.

Strictly Private and Confidential

28 October 2025

To: Idox plc shareholders and persons with information rights

STATEMENT REGARDING OFFER FOR IDOX PLC

Dear Shareholder

Idox plc (the “**Company**”) has today published an announcement (the “**Announcement**”) that the board of directors of Frankel UK Bidco Limited (registered number: 16802556) (“**Frankel**”) and the Company have reached agreement on the terms of a recommended cash offer by Frankel, pursuant to which Frankel will acquire the entire issued and to be issued share capital of the Company (the “**Offer**”). This letter is not taken as a summary of the information in the Announcement and should not be regarded as a substitute for reading the Announcement in full. The Announcement also includes a summary of the provisions of Rule 8 of the City Code on Takeovers and Mergers (the “**Code**”). Further details can be found in the Announcement, a copy of which is on the Company’s website at <https://www.idoxgroup.com/investors/>.

It is expected that the Offer will be implemented by way of a scheme of arrangement under Part 26 of the Companies Act 2006. You will receive documentation relating to the Offer in due course. You do not need to take any action at this time.

We will make further announcements when appropriate.

Responsibility

The Company’s directors accept responsibility for the information (including any expressions of opinion) contained in this letter. To the best of the knowledge and belief of the Company’s directors (who have taken all reasonable care to ensure that such is the case), the information contained in this letter is in accordance with the facts and does not omit anything likely to affect the import of such information.

Addresses may be provided to Frankel

Please note that addresses, electronic addresses and certain other information provided by you for the receipt of communications from the Company (e.g. elections to receive communications in a particular form) may be provided to Frankel during the offer period as required under Section 4 of Appendix 4 of the Code.

This letter and the Announcement will be available, subject to certain restrictions relating to persons resident in restricted jurisdictions, on the offer microsite on the Company's website at <https://www.idoxgroup.com/investors/> by no later than 12 noon (London time) on the business day following the date of this letter. For the avoidance of doubt, the content of the website referred to in this letter is not incorporated into and does not form part of this letter.

If you have any queries in relation to this letter, you should contact the Company's registrars, Neville Registrars during business hours on 0121 585 1131. Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom +44 (0) 0121 585 1131 will be charged at the applicable international rate. Lines are open between 09:00 to 17:00, Monday to Friday excluding public holidays in England and Wales, or you may email Neville Registrars at info@nevilleregistrars.co.uk. You can also submit a request in writing to Neville Registrars, Neville House, Steelpark Road, Halesowen B62 8HD. Please note that Neville Registrars cannot offer advice on the terms of the Offer.

Yours faithfully

David Meaden
Chief Executive Officer
Idox plc

Right to request hard copies

This letter is being sent in hard copy as we do not hold a current email address in order to communicate with you electronically. Therefore our current default is to send you any documents in relation to the content of this letter that we are required to send in hard copy. You may change these communication preferences by contacting the Company's registrars, Neville Registrars during business hours on 0121 585 1131. Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom +44 (0) 0121 585 1131 will be charged at the applicable international rate. Lines are open between 09:00 to 17:00, Monday to Friday excluding public holidays in England and Wales, or you may email Neville Registrars at info@nevilleregistrars.co.uk. You can also submit a request in writing to Neville Registrars, Neville House, Steelpark Road, Halesowen, B62 8HD. Please note that Neville Registrars cannot offer advice on the terms of the Offer.

Disclosure requirements of the Code

Under Rule 8.3(a) of the Code, any person who is interested in 1% or more of any class of relevant securities of an offeree company or of any securities exchange offeror (being any offeror other than an offeror in respect of which it has been announced that its offer is, or is likely to be, solely in cash) must make an Opening Position Disclosure following the commencement of the offer period and, if later, following the announcement in which any securities exchange offeror is first identified. An Opening Position Disclosure must contain details of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s). An Opening Position Disclosure by a person to whom Rule 8.3(a) applies must be made by no later than 3.30 pm (London time) on the 10th business day following the commencement of the offer period and, if appropriate, by no later than 3.30 pm (London time) on the 10th business day following the announcement in which any securities exchange offeror is first identified. Relevant persons who deal in the relevant securities of the offeree company or of a securities exchange offeror prior to the deadline for making an Opening Position Disclosure must instead make a Dealing Disclosure.

Under Rule 8.3(b) of the Code, any person who is, or becomes, interested in 1% or more of any class of relevant securities of the offeree company or of any securities exchange offeror must make a Dealing Disclosure if the person deals in any relevant securities of the offeree company or of any securities exchange offeror. A Dealing Disclosure must contain details of the dealing concerned and of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s), save to the extent that these details have previously been disclosed under Rule 8. A Dealing Disclosure by a person to whom Rule 8.3(b) applies must be made by no later than 3.30 pm (London time) on the business day following the date of the relevant dealing.

If two or more persons act together pursuant to an agreement or understanding, whether formal or informal, to acquire or control an interest in relevant securities of an offeree company or a securities exchange offeror, they will be deemed to be a single person for the purpose of Rule 8.3. Opening Position Disclosures must also be made by the offeree company and by any offeror and Dealing Disclosures must also be made by the offeree company, by any offeror and by any persons acting in concert with any of them (see Rules 8.1, 8.2 and 8.4).

Details of the offeree and offeror companies in respect of whose relevant securities Opening Position Disclosures and Dealing Disclosures must be made can be found in the Disclosure Table on the Takeover Panel's website at www.thetakeoverpanel.org.uk, including details of the number of relevant securities in issue, when the offer period commenced and when any offeror was first identified. You should contact the Panel's Market Surveillance Unit on +44 (0)20 7638 0129 if you are in any doubt as to whether you are required to make an Opening Position Disclosure or a Dealing Disclosure.

