



Private & Confidential

THIS EMAIL IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION.

This email is for information purposes only and is not intended to, and does not, constitute or form part of any offer or invitation, or the solicitation of an offer to purchase, otherwise acquire, subscribe for, sell or otherwise dispose of, any securities or the solicitation of any vote or approval in any jurisdiction pursuant to this email or otherwise. Any offer (if made) will be made solely by certain offer documentation which will contain the full terms and conditions of any offer, including details of how it may be accepted.

This document should not be forwarded or transmitted into any jurisdiction where to do so would constitute a violation of the relevant laws or regulations of that jurisdiction. If you are not resident or located in the United Kingdom, you should inform yourself of, and observe, any applicable legal or regulatory requirements of your jurisdiction.

This email has been prepared in accordance with English law and the City Code on Takeovers and Mergers (the "Code") and information disclosed may not be the same as that which would have been prepared in accordance with the laws of jurisdictions outside England and Wales.

28 October 2025

To: Idox PLC shareholders and persons with information rights

Dear Shareholder

STATEMENT REGARDING OFFER FOR IDOX PLC

In accordance with the requirements of the Code, I am directing you to an announcement released on 28 October 2025 in relation to a recommended cash offer by Frankel UK Bidco Limited (registered number: 16802556) ("**Frankel**"), pursuant to which Frankel will acquire the entire issued and to be issued share capital of Idox (the "**Company**") (the "**Offer**"). The announcement is available on the Company's website at <https://www.idoxgroup.com/investors/>.

This email is not a summary of the announcement and should not be regarded as a substitute for reading the announcement in full.

Formal offer documentation in the form of a circular will be provided to you in due course, setting out the full terms and conditions of the Offer.

Yours faithfully

David Meaden
Chief Executive Officer
Idox plc

Responsibility

The Company's directors accept responsibility for the information (including any expressions of opinion) contained in this communication relating to the Company. To the best of the knowledge and belief of the Company's directors (who have taken all reasonable care to ensure that such is the case), the information contained in this letter is in accordance with the facts and does not omit anything likely to affect the import of such information.

Addresses may be provided to Frankel

Please note that addresses, electronic addresses and certain other information provided by you for the receipt of communications from the Company (e.g. elections to receive communications in a particular form) may be provided to Frankel during the offer period as required under Section 4 of Appendix 4 of the Code.

You have elected to receive communications from the Company by email. You can obtain a hard copy of this communication and change your communication preferences by contacting the Company's registrars, Neville Registrars during business hours on 0121 585 1131. Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom +44 (0) 0121 585 1131 will be charged at the applicable international rate. Lines are open between 09:00 to 17:00, Monday to Friday excluding public holidays in England and Wales, or you may email Neville Registrars at info@nevilleregistrars.co.uk. You can also submit a request in writing to Neville Registrars, Neville House, Steelpark Road, Halesowen B62 8HD. Please note that Neville Registrars cannot offer advice on the terms of the Offer.

Disclosure requirements of the Code

Under Rule 8.3(a) of the Code, any person who is interested in 1% or more of any class of relevant securities of an offeree company or of any securities exchange offeror (being any offeror other than an offeror in respect of which it has been announced that its offer is, or is likely to be, solely in cash) must make an Opening Position Disclosure following the commencement of the offer period and, if later, following the announcement in which any securities exchange offeror is first identified. An Opening Position Disclosure must contain details of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s). An Opening Position Disclosure by a person to whom Rule 8.3(a) applies must be made by no later than 3.30 pm (London time) on the 10th business day following the commencement of the offer period and, if appropriate, by no later than 3.30 pm (London time) on the 10th business day following the announcement in which any securities exchange offeror is first identified. Relevant persons who deal in the relevant securities of the offeree company or of a securities exchange offeror prior to the deadline for making an Opening Position Disclosure must instead make a Dealing Disclosure.

Under Rule 8.3(b) of the Code, any person who is, or becomes, interested in 1% or more of any class of relevant securities of the offeree company or of any securities exchange offeror must make a Dealing Disclosure if the person deals in any relevant securities of the offeree company or of any securities exchange offeror. A Dealing Disclosure must contain details of the dealing concerned and of the person's interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s), save to the extent that these details have previously been disclosed under Rule 8. A Dealing Disclosure by a person to whom Rule 8.3(b) applies must be made by no later than 3.30 pm (London time) on the business day following the date of the relevant dealing.

If two or more persons act together pursuant to an agreement or understanding, whether formal or informal, to acquire or control an interest in relevant securities of an offeree company or a securities exchange offeror, they will be deemed to be a single person for the purpose of Rule 8.3.

Opening Position Disclosures must also be made by the offeree company and by any offeror and Dealing Disclosures must also be made by the offeree company, by any offeror and by any persons acting in concert with any of them (see Rules 8.1, 8.2 and 8.4).

Details of the offeree and offeror companies in respect of whose relevant securities Opening Position Disclosures and Dealing Disclosures must be made can be found in the Disclosure Table on the Takeover Panel's website at www.thetakeoverpanel.org.uk, including details of the number of relevant securities in issue, when the offer period commenced and when any offeror was first identified. You should contact the Panel's Market Surveillance Unit on +44 (0)20 7638 0129 if you are in any doubt as to whether you are required to make an Opening Position Disclosure or a Dealing Disclosure.

Publication of the announcement

A copy of the announcement is available at <https://www.idoxgroup.com/investors/>.

Neither the contents of the Company's website nor the contents of any website accessible from hyperlinks on the Company's website are incorporated into or form part of the announcement.

