Site Reliability Engineer (AWS)

Pune, India

About the role

We are seeking a driven and detail-oriented Site Reliability Engineer (SRE) with a strong passion for building resilient, scalable cloud infrastructure. This role offers an exciting opportunity for professionals with 4 to 6 years of experience in DevOps, Cloud, or Infrastructure to deepen their expertise in AWS, automation, and monitoring, while working within a collaborative and forward-thinking engineering culture. This will be the first AWS focused SRE role for our new Pune office, therefore providing leadership growth opportunities for the successful candidate, as we will be looking to grow our Pune capability for maintaining and growing our AWS infrastructure. You'll work closely with experienced global teams and leadership, gaining meaningful ownership and exposure across our platform. This is a high-impact position with tremendous growth potential, ideal for someone ready to take the next big step in their career.

Key responsibilities

- Assist in building and maintaining secure, scalable AWS environments.
- Work with Infrastructure as Code (IaC) tools like Terraform, CloudFormation, or Ansible.
- Help implement and improve monitoring and alerting using tools like CloudWatch, Prometheus, or Grafana.
- Support incident response, troubleshooting, and root cause analysis with guidance from senior team members.
- Contribute to CI/CD pipelines (GitHub Actions, GitLab CI/CD, Jenkins) for faster, more reliable deployments.
- Learn and apply best practices in cloud security and AWS IAM.
- Collaborate with developers, DevOps, and security teams to deliver stable, high-performing systems.

To be successful, you will need to bring:

- 4 to 6 years' experience in DevOps, SRE, Cloud, or Infrastructure roles.
- Familiarity with AWS services (EC2, S3, RDS, VPC, etc.).
- Basic knowledge of Docker and Kubernetes.
- Some scripting experience (Python, Bash, or similar).
- An understanding of networking fundamentals and security best practices in the cloud.
- Eagerness to learn new tools, troubleshoot problems, and take ownership of tasks.

Idox. Do more.

- Strong communication and teamwork skills

Additional desirable qualities:

- Hands-on exposure to AWS, automation, and monitoring tools in a live production environment.
- Mentorship from experienced engineers to help you advance your DevOps/SRE career.
- Opportunity to work on meaningful projects that make an impact for our clients.
- Collaborative, inclusive culture with room to grow and develop your skills.

About Idox

Our specialist software solutions power the performance of government and industry, driving productivity and a better experience for everyone. Built around the user and designed in collaboration with experts who have worked through every detail of every process from end-to-end, our hard-working process engines deliver exceptional functionality and embed workflows that drive efficiency and best practice with a long-term focus for regulated environments.

Through the automation of tasks, the simplification of complex operations, finding scalability as operations evolve, and more effective management of information, we help our customers harness the power of Digital, so they can do more.

We employ around 500 staff in the UK and worldwide, including Europe, North America and Asia, so some travel to meet colleagues may be required.

Our Values

Dynamism
We shape our future

Responsibility
We are accountable for our actions

Integrity
We do the right thing

Valued
We value each other

Excellence
We set the benchmark for quality

DRIVE
The core values taking us forward

Our Culture

We are ambitious in working together to promote a more inclusive environment, which attracts all candidates and signals our commitment to celebrate and promote diversity. Idox is a company where we can all be ourselves and succeed on merit, where we respect all our employees, customers and communities in which we live, work and are a part of.

We recruit and reward employees based on capability and performance – regardless of race, gender, sexual orientation, gender identity or expression, lifestyle, age, educational background, national origin, religion or physical ability. Each office location worldwide, is free to respond to local needs to create a culturally sensitive workplace for everyone. In doing so, we want every employee to feel our commitment to showing respect for all and encouraging open collaboration and communication.

Our Benefits

Flex to Fit

We recognise that for individuals, the opportunity to work flexibly can enable them to achieve a better work-life balance along with a greater sense of responsibility, ownership and control of their working life. During the pandemic, all our employees successfully transitioned to remote working and we are open to conversations on work patterns to suit our employees needs such as change to working times; part time working; term time working; 9-day fortnight. We are proud to be a flexible employer enabling effective hybrid working for our employees.

Family Friendly

We understand how important family is to our employee and provide support through difficult times such as bereavement as well as offering excellent pay and leave benefits for parents and carers welcoming a child.

Health & Wellbeing

Our Workplace Wellbeing team provide support and resources on mental health and lifestyle. We also provide 24/7 confidential help via our employee assistance programme.

Be Heard

You will have the chance to impact change within Idox by having your voice heard via our CEO live broadcasts; making suggestions to Idox Voice forum or sharing your ideas in our company newsletter, Inside Idox.

Community

You will have the opportunity to participate in community and social activities, as well as group wide fundraising ventures. We prioritise sustainability and ethical impact on our communities and we pledge to allow our employees to carry out volunteer work.

Your Development

Our mentor scheme will help you to achieve personal and professional growth through learning from experienced colleagues and you will also have access to online and face to face learning modules including our Leadership Development Programme.

Financial Security

We offer full company sick pay plus income protection for long term illness and our life assurance cover is provided up to four times annual salary. Our Pension Scheme operates on a Salary Exchange Contribution Basis so you will receive relief from NI contributions.

You are also invited to join our Idox Xtra Share Scheme where every share bought will receive an extra one free from the company.

How to apply

Please submit a CV, and a short cover letter (maximum 500 words - including salary expectation, and current remuneration) explaining why you feel you would be suited to this role to
join.us@idoxgroup.com

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions.

Privacy notice

As part of the recruitment process, we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read our Recruitment Data Privacy Policy here: **https://www.idoxgroup.com/policies**