

Idox. Do more.

An aerial, high-angle photograph of a busy city street. Numerous people are walking in various directions across a paved area with a brick pattern. Long shadows are cast across the pavement, suggesting it is either early morning or late afternoon. The scene is captured from a high vantage point, looking down on the pedestrians.

Bringing reliability, accuracy and efficiency to your postal vote verification

Idox's electoral software and associated management solutions support efficient administration through the elections process, from register maintenance to running your elections.

Making democracy happen

We offer a full ecosystem of solutions to support our customers through the electoral cycle. Because we understand how important it is that software is built for the people who use it, our solutions are designed in collaboration with our customers, working through every detail of the electoral process from end-to-end.

As a team, we fully understand the electoral process, and as an organisation our 30 years of experience will ensure that we deliver superior software and a first-class service.

Our Postal Vote Management Service (PVMS) is tailored to meet customer needs and includes a combination of skilled personnel, equipment and software to successfully process postal vote returns.

Our rigorous verification process scans and matches all postal ballot papers and accompanying PVS's to ensure that only authentic votes are put forward for the count. Thereby providing the security required to mitigate risk and create a clear audit trail of all replaced and returned postal votes to the returning officer. Thus reducing the workload placed on council election staff and enabling them to focus on other critical tasks during the busy election period.



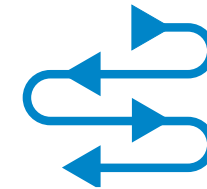
Regulatory compliance

Our track record of working with local government and the Cabinet Office means that we instinctively understand the highly complex rules, regulations and legislative requirements involved. You will have the peace of mind that comes with knowing that our software is compliant; is updated regularly in line with legislative requirements; and is backed by a team who fully understand the law in this area.



Reporting and management information

Extensive reporting and management information on-demand. Detailed reporting to allow councils to submit required returns to the Electoral Commission as well as daily returns (valid, rejected and provisionally rejected) postal vote data returns form and marked copy register.



End-to-end service

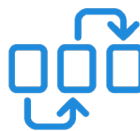
Tailored to meet your needs and includes PRINCE2 project personnel, support personnel, equipment and hardware.

Delivered on a standalone network meaning there are zero requirements for council IT equipment and support staff.



Efficiency

Efficiently process, scan and verify 100% of returned postal votes and associated postal vote statements (PVS).



Traceability

100% traceability of all returned postal voting documents throughout the end to end process.



Accuracy

100% Accuracy at all stages throughout the process, resulting in precise ballot box Verification Figures going forward to the count.



Delivering effective democratic processes: customer success story

Idox elections services provides the choice, convenience, simplicity, and skills necessary to increase your electors' engagement and their confidence in the voting process. One success story comes from Birmingham City Council.

Accuracy and traceability giving total assurance

With a history of postal voter fraud, Birmingham City Council's objective was to improve the accuracy and traceability of their voter verification process. Using our technology has helped the council establish more efficient, secure and transparent practices to achieve:

- 100% accuracy of which ballots go to count, comprising PVS and ballot scanning, ballot extraction check, reconciliation reporting
- Full audit trail – traceability and transparency
- All requisite reporting (e.g. marked register, PVIRN, EC returns)

All of Birmingham's stakeholders have total assurance that all votes, and only those that should be, are counted.



“

“Thanks for all your hard work over the last few months. These polls were run in difficult circumstances, particularly in North Yorkshire where we didn't know which elections we'd have to run until the end of Feb. Despite this, the service we got from you was excellent and the timetable was stuck to without fail which always makes my job easier.”

Craven District Council

“I would like to personally thank each and every one of you for your invaluable support and assistance in helping to deliver what was undoubtedly the most difficult election to be held in the history of democracy.”

Highlands and Islands

Call us now on 0333 011 1200 or email marketing@idoxgroup.com to find out more about Idox's solutions.

Idox Software Ltd
Unit 5, Woking 8
Forsyth Road, Woking
Surrey GU21 5SB

T: +44 (0) 333 011 1200
E: marketing@idoxgroup.com
www.idoxgroup.com

© Idox plc. 2023 Ideas, solutions, suggestions, hints and procedures from this document are the intellectual property of Idox plc and thus protected by copyright. They may not be reproduced, transmitted to third parties or used in any form for commercial purposes without the express permission of Idox.

