

A close-up photograph of a black taxi sign on the roof of a car. The sign is illuminated with an orange light and has the word "TAXI" in black letters. The background shows a blurred city street with buildings and trees.

Idox for Licensing

Agile solutions for accuracy and control

Idox provides innovative, end-to-end licensing management software that enables seamless, integrated digital inspection and enforcement of licensing standards.

Our intuitive software drives efficient case management for a better customer experience. With front-to-back integration and automation, we can streamline your entire licensing process, from application receipt to licence issue.

Make informed decisions with confidence, across all licence types, including alcohol, taxi, food, business premises and entertainment. Our solutions are rigorously future-proofed and designed to flex with changing regulations.

Key benefits

- **Return on investment** – streamline processes and reduce time spent on administration, allowing your officers to focus on service delivery.
- **Mobilise your workforce** – cloud-based solutions and mobile apps empower your teams to work from anywhere, at any time.
- **Peace of mind** – full regulatory and legislative compliance.
- **24/7 digital services** – integrated online citizen portals provide a seamless and sustainable digital experience.

“The system will help the council streamline the delivery of our core services within Public Protection and Licensing and will enable the council to make significant cost savings and other efficiencies, whilst providing a modern, agile and flexible service that matches the needs of our citizens.”

Paul Christie
Liverpool City Council

Call us now on 0333 011 1200 or email marketing@idoxgroup.com to find out more about Idox's solutions for Licensing.