

Data Consultant

Home Based, UK

(Travel Required)

About the role

At Idox, data lies at the heart of everything we do. We are a dynamic and forward-thinking organization that believes in harnessing the power of data to drive innovation, inform decision-making, and create value for our clients. With an unwavering commitment to excellence, we are constantly pushing the boundaries of what's possible in the realm of data analytics and insights.

As a leader in our industry, we recognize that our success is directly tied to our ability to leverage data effectively. That's why we have built a culture that celebrates curiosity, creativity, and collaboration, where every team member is empowered to explore new ideas and drive meaningful change. We believe that by embracing diversity of thought and fostering a culture of continuous learning, we can stay ahead of the curve and deliver exceptional results for our clients.

We are currently experiencing rapid growth and expansion, and we have an exciting opportunity for talented individuals to join our fast-developing team. As we continue to innovate and evolve, we are looking for passionate individuals who share our vision and are eager to make a positive impact through the power of data.

Join us on this exciting journey as we explore new frontiers in data analytics and unlock new opportunities for growth and success. At Idox the possibilities are endless, and the future is bright.

Key responsibilities:

- Utilize internal tools developed by the business for Extract, Transform, and Load (ETL) processes.
- Design and implement ETL workflows to extract data from various sources, transform it into a usable format, and load it into target systems.
- Work closely with clients to gather requirements, understand their data needs, and translate them into technical solutions.
- Conduct thorough requirements analysis to identify client objectives, data sources, and transformation requirements.
- Collaborate with internal teams to develop customized ETL solutions that meet client specifications.
- Optimize ETL processes for performance, scalability, and reliability.
- Troubleshoot and resolve any issues that arise during the ETL process.

- Develop and maintain documentation for ETL processes, including data mappings, transformations, and workflows.
- Communicate effectively with clients to provide updates on project progress, gather feedback, and address any concerns.
- Stay up-to-date with industry trends and best practices in ETL and data management.

To be successful, you should bring:

- Either a bachelor's degree in computer science, Information Technology, or previous experience in a similar role.
- Proven experience working with ETL processes using internal tools developed by the business.
- Strong knowledge of Oracle, SQL Server, and PostGres SQL databases.
- Proficiency in Python and Pandas for data manipulation and analysis.
- Excellent communication skills, with the ability to convey technical concepts to non-technical stakeholders and collaborate effectively with clients and internal teams.
- Skilled in requirements analysis, with the ability to understand client objectives and translate them into actionable technical solutions.
- Experience working directly with customers to ascertain deliverables and gather requirements.
- Knowledge of Microsoft products, including Excel, Word, and PowerPoint.
- Excellent problem-solving skills and attention to detail.
- Ability to work independently and manage multiple projects simultaneously.
- Familiarity with data visualization tools such as Tableau or Power BI is a plus.
- Experience with cloud-based data platforms (e.g., AWS, Azure, Google Cloud) is desirable but not required.
- common sense, excellent numeracy.

About Idox

Our specialist software solutions power the performance of government and industry, driving productivity and a better experience for everyone. Built around the user and designed in collaboration with experts who have worked through every detail of every process from end-to-end, our hard-working process engines deliver exceptional functionality and embed workflows that drive efficiency and best practice with a long-term focus for regulated environments.

Through the automation of tasks, the simplification of complex operations, finding scalability as operations evolve, and more effective management of information, we help our customers harness the power of Digital, so they can do more.

We employ around 600 staff in the UK and worldwide, including Europe, North America and Asia, so some travel to meet colleagues may be required.

Our Values



Dynamism

We shape our future



Responsibility

We are accountable for our actions



Integrity

We do the right thing



Valued

We value each other



Excellence

We set the benchmark for quality

DRIVE

The core values taking us forward

Our Culture

We are ambitious in working together to promote a more inclusive environment, which attracts all candidates and signals our commitment to celebrate and promote diversity. Idox is a company where we can all be ourselves and succeed on merit, where we respect all our employees, customers and communities in which we live, work and are a part of.

We recruit and reward employees based on capability and performance – regardless of race, gender, sexual orientation, gender identity or expression, lifestyle, age, educational background, national origin, religion or physical ability. Each office location worldwide, is free to respond to local needs to create a culturally sensitive workplace for everyone. In doing so, we want every employee to feel our commitment to showing respect for all and encouraging open collaboration and communication.

Our Benefits



Flex to Fit

We recognise that for individuals, the opportunity to work flexibly can enable them to achieve a better work-life balance along with a greater sense of responsibility, ownership and control of their working life. During the pandemic, all our employees successfully transitioned to remote working and we are open to conversations on work patterns to suit our employees needs such as change to working times; part time working; term time working; 9-day fortnight. We are proud to be a flexible employer enabling effective hybrid working for our employees.



Family Friendly

We understand how important family is to our employee and provide support through difficult times such as bereavement as well as offering excellent pay and leave benefits for parents and carers welcoming a child.



Health & Wellbeing

Our Workplace Wellbeing team provide support and resources on mental health and lifestyle. We also provide 24/7 confidential help via our employee assistance programme.



Be Heard

You will have the chance to impact change within Idox by having your voice heard via our CEO live broadcasts; making suggestions to Idox Voice forum or sharing your ideas in our company newsletter, Inside Idox.



Community

You will have the opportunity to participate in community and social activities, as well as group wide fundraising ventures. We prioritise sustainability and ethical impact on our communities and we pledge to allow our employees to carry out volunteer work.



Your Development

Our mentor scheme will help you to achieve personal and professional growth through learning from experienced colleagues and you will also have access to online and face to face learning modules including our Leadership Development Programme.



Financial Security

We offer full company sick pay plus income protection for long term illness and our life assurance cover is provided up to four times annual salary. Our Pension Scheme operates on a Salary Exchange Contribution Basis so you will receive relief from NI contributions.

You are also invited to join our Idox Xtra Share Scheme where every share bought will receive an extra one free from the company.

How to apply

Please submit a CV, and a short cover letter (*maximum 500 words - including salary expectation, and current remuneration*) explaining why you feel you would be suited to this role to **join.us@idoxgroup.com**

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions.

Privacy notice

As part of the recruitment process, we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read our Recruitment Data Privacy Policy here: <https://www.idoxgroup.com/policies>