

**Idox. Do more.**

A young girl with braided hair and a woman are sitting at a desk in a classroom, looking at a laptop. The woman is smiling and pointing at the screen. In the background, other students are visible at their desks.

# Education, Health and Care (EHC) Hub

An innovative digital platform for families, professionals and education settings to engage, contribute and collaborate on EHC assessments, plans and reviews.

In collaboration with local authorities, parent carer forums and professionals across education, health and social care, we have developed the EHC Hub to address the complexities of the process. The Hub offers a digital approach to the way children and young people are supported and facilitates the two core statutory processes – the EHC needs assessment and planning process and the annual EHC plan review process.

For each stakeholder group, the Hub provides contextual information at every stage – setting out content that should be included, stating expectations of what will happen next, confirming the pathway’s key dates and timeframes and when they should be communicated by. With this increased transparency and communication from the beginning and at every stage of the process, the Hub also helps to mitigate some of the conflict around EHC cases before it leads to costly mediation or tribunals.

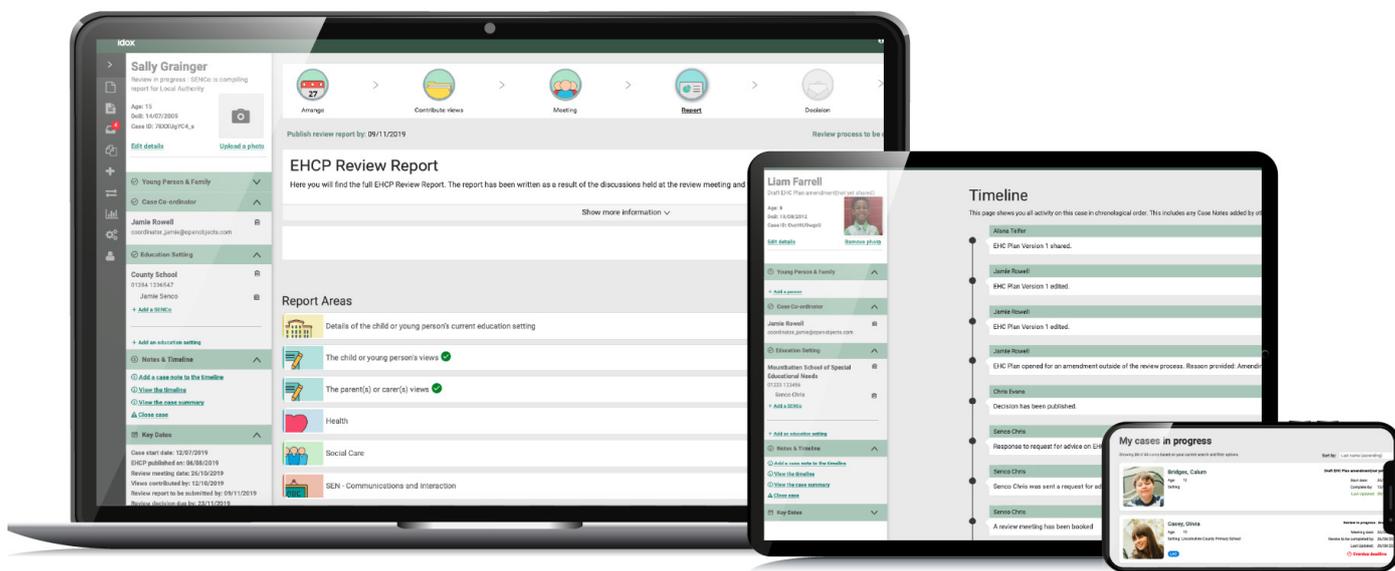
The EHC Hub offers:

**Children, young people and families** a new way to engage and express themselves that puts their voice at the centre of the process. They can also track the progress of their case in real-time.

**Local authorities** a secure and intuitive platform to co-ordinate assessment, planning and reviews and to drive practice improvement.

**Contributing professionals** a simple way to contribute advice towards assessments and reviews that provides full access to the case for context.

**Education settings and SENCOs** an intuitive hub for managing all pupils going through the statutory process, responding to consultations and reviewing EHC plans.



## Intuitive interface

- Accessible on mobile and tablet devices for ease of use
- Automatic reminders to complete tasks and notifications when updates are made
- Complements existing services and processes with API integration



A digital-first platform can truly transform the way local authorities work with their partners and is the key to sustainability, driving meaningful engagement and providing the best outcomes for children and young people with special educational needs and disabilities.

### Benefits at-a-glance

- Multimedia areas for children, young people and their families to express their aspirations
- Promotes transparency and improves communication through automated alerts
- Achieves significant time and cost savings for local authorities and their partner agencies, whilst promoting good practice
- Secure platform for all stakeholders to collaborate on EHC assessments, plans and reviews
- Fully compliant with 20-week statutory EHC needs assessment process and annual EHCP reviews
- Supports phased transfers and education setting consultations
- Real-time reporting including measuring progress towards EHCP outcomes and statutory timeframes and the timeliness of advice from partner agencies



**“It was much easier to read the request for assessment information.”**

**Southend EHC multi-agency panel**

**“I do really like this system and think it is a massive step forward in general.”**

**SENCO in Southend**

**“The EHC Hub has been invaluable during the pandemic and has allowed the SEND Service, parents/carers, educational establishments and partners from across education, health and care to continue to be able to conduct EHC needs assessments and annual reviews whilst working remotely.”**

**Sandy Lisle, Service Manager SEND Assessment and Planning  
Wolverhampton City Council**

**Call us now on [0333 011 1200](tel:03330111200) or email [marketing@idoxgroup.com](mailto:marketing@idoxgroup.com) to find out more about Idox’s solutions for Education, Health and Care (EHC).**

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