



Software Implementation Consultant (Home Based)

Public Sector Software
London and South East

About the role

We are seeking an experienced Software Implementation Consultant to join our expanding Delivery Team, responsible for assisting with the rollout of a diverse range of cloud based software solutions to our customers in the Local Government sector throughout the UK. The position would be a home based role with frequent travel throughout the UK.

The successful person must be highly organised, have a strong customer focus and a proven ability to execute project deliverables within scope, time and cost parameters. They will be a highly articulate, enthusiastic person with a keen interest in the IT sector who is willing to learn and develop their skills. If you are a keen problem solver, who gets things done and is able to travel within the UK for business purposes, please get in touch.

Key Responsibilities:

- Report to the Delivery Manager to assist with the rollout of various software projects across GB
- Undertake all aspects of the software delivery lifecycle including training, consultancy, data migration services, configuration, support and business analysis
- Ensure deliverables meet required quality standards and project timescales
- Develop and maintain relationships with customers throughout and beyond the project lifecycle
- Help develop and contribute to project delivery practice and improvement
- Contribute to Product Management
- Contribute to business development

To be successful, you'll need:

- Demonstrable software delivery experience - customer facing
- Proficient in the use of common office management software
- Valid UK Driving Licence and access to a car
- Eligible to work in the UK and fluent in English
- Evidence of excellent professional communication skills – verbal and written

Additional desirable qualities:

- Data migration and or manipulation experience
- Project Management experience
- A relevant 3rd level qualification
- Previous experience of working in a software or technical environment
- Previous experience of working in an Agile project environment
- Knowledge of Local Government or Public Sector software Environment

About Idox plc

Idox is the leading applications provider to UK local government for core functions relating to land, people and property, such as its market leading planning systems and election management software. Over 90% of UK local authorities are now customers. Idox provides public sector organisations with tools to manage information and knowledge, documents, content, business processes and workflow as well as connecting directly with the citizen via the web, and providing elections management solutions. It also supplies in the UK and internationally, decision support content such as grants and planning policy information and corporates compliance services. Idox delivers engineering document control, project collaboration and facility management applications to many leading companies in industries such as oil & gas, architecture and construction, mining, utilities, pharmaceuticals and transportation in North America and around the world.

The Group employs c.650 staff located in the UK and worldwide, including Asia, Europe and North America. Idox has offices and teams throughout the UK and therefore travel will be required.

The Benefits

This post commands a competitive salary depending upon experience, along with an excellent benefits package.

How to apply

Applicants should submit a CV, and a short cover letter (*maximum 500 words - including salary expectation, and current remuneration*) explaining why they feel they would be suited to this role to Join.Us@idoxgroup.com.

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions and prevent unsuitable people from working with access to personal and sensitive data.

Privacy Notice

As part of the recruitment process we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read the Idox Recruitment Data Privacy Policy here <http://www.idoxgroup.com/privacy.html>