



Covid-19 (an updated statement on 18th March 2020)

Idox plc, and its group of companies, are actively monitoring the COVID-19 ('coronavirus') pandemic in line UK government policy, other international governments where our employees operate, medical & scientific advice and the guidance from the World Health Organisation.

As an agile, responsible technology business our policy is to follow government guidelines to mitigate the risk of infection to our employees, their families and wider society. The key steps we have taken are as follows:

1. A large proportion of our employees have access to remote technology and the capability to work at home. We are actively encouraging as much home working as possible across all our offices worldwide. Effectively, our offices are now completely closed or in a suspended state where there are minimal staff or maintenance being undertaken.
2. Globally, all non-essential travel, both domestic and international, has been curtailed.
3. All non-essential meetings have been replaced by virtual meetings and teleconferencing.
4. All employees who demonstrate signs of Coronavirus infection, or whose families do, must self-isolate in accordance with UK government and World Health Organisation guidelines.
5. We are actively consulting with employees who have underlying health conditions or family issues arising from the measures being implemented, to ensure that we remain both fully operational and responsible on social issues.
6. Regarding our supply chain, for the vast majority of the services we provide we are not highly reliant upon many physical goods. For the small number of services where there is more dependency we are actively working with suppliers and relevant customers to ensure we can fulfil immediate and longer term needs. We will continue to monitor the situation with our suppliers on a very regular basis to identify and mitigate any risks should they arise.
7. We have consulted with our customers, many of whom face the same challenges as we do. We have reduced the need for face to face meetings, replacing these with virtual meetings at every possible opportunity.

We have strong contingency plans. We consider ourselves better placed than most to because of our high recurring revenue base, the existing capability to have staff working remotely and our limited exposure to volatile markets. We continue to update our risk assessments in respect to the coronavirus pandemic.