

EHC Hub: Education, Health and Care Plans



“Ensuring a transparent and a truly family-centred approach should be at the heart of any EHC process and being able to offer a dedicated online hub for families to access and actively contribute information is key in achieving this.”

Marj Povey
Lead for SEND Services
City of Stoke on Trent

The EHC Hub is a ground-breaking new digital approach for assessing needs and creating and reviewing EHC plans. It puts families, professionals and young people at the heart of the process and enables true collaboration and transparency between all the groups involved.

Providing a secure, digital touchpoint for everyone involved in the 20-week EHC process, the Hub transforms how requests are managed, monitored and shared, and encourages collaboration by improving communication at every stage.

It offers:

- » **Young people / families** a voice so they can input and be updated
- » **Local authorities** a single, secure platform to coordinate planning and collaboration
- » **Healthcare professionals** a simple way to contribute digitally
- » **Education settings** a seamless EHC referral method direct to local authorities

By working closely with stakeholders, Open Objects has developed a product that digitises what is typically an extremely

complex, paper-heavy and demanding process for all involved. The Hub ensures coordination and allows the stakeholder network to work collaboratively.

Accessible via mobile, tablet and PC, the Hub greatly improves tracking capabilities, noting the date an assessment request is made and the commencement date of the EHC process. Once recorded, neither of these can be changed, ensuring transparency and ownership.

The Hub puts young people back at the heart of the EHC process, and ensures every voice is heard by enabling a wide-range of people to submit their contributions to the same digital platform from multiple locations. Young people and parents can even upload photos and videos in support of the ‘All about me’ section. Being able to deliver cohesion at every point in the EHC journey is a fundamental step forward for the sector.